

# SMARTCOMM® UC CLOUD PHONE SYSTEM | USER PLANS

*Most Popular!*

Features	Core	Advanced	Premier
<b>Cloud Phone System</b>			
Business phone number	✓	✓	✓
Toll-free number & minutes		100	500
Domestic calling in US/Canada	Unlimited	Unlimited	Unlimited
Enhanced business SMS*	25/user/mo	100/user/mo	200/user/mo
Visual voicemail	✓	✓	✓
Multi-level auto attendant & IVR	✓	✓	✓
Shared lines	✓	✓	✓
High-definition (HD) voice	✓	✓	✓
Emergency calls (E911)	✓	✓	✓
Desk phone & conference phone rentals	✓	✓	✓
Incoming caller ID	✓	✓	✓
Call queues	Basic	Advanced rules and routing	Advanced rules and routing
Call recording	On-demand	Automatic / on-demand	Automatic / on-demand
Receptionist & admin console	✓	✓	✓
Advanced call monitoring (whisper, barge, & monitor)		✓	✓
Hot desking		✓	✓
<b>Unified Communications</b>			
Team messaging and file sharing	Yes, limited storage	Yes, limited storage	Yes, limited storage
Mobile app for iOS and Android	✓	✓	✓
Unlimited audio conferencing	✓	✓	✓
Video meetings and participants	Up to 100 participants	Up to 250 participants	Up to 250 participants
High-definition (HD) video	✓	✓	✓
Whiteboard and annotations	✓	✓	✓
Breakout rooms	✓	✓	✓
Unlimited internet fax		✓	✓
Unlimited storage for files, messaging, & recordings**			✓
Video recording	Unlimited / 1 year of cloud recording retention	Unlimited / 1 year of cloud recording retention	Unlimited / 1 year of cloud recording retention
Conversation intelligence	Add-on option	Add-on option	Add-on option
<b>Administration</b>			
Less than 6 mins of annual downtime SLA (99.999% uptime) & enterprise grade security	✓	✓	✓
Single sign-on (SSO)	✓	✓	✓
24/7 support & professional implementation	✓	✓	✓
Call management & system administration	✓	✓	✓

\* SMS is not available for trial use. \*\*Excludes video recording.