

Grid4 Hosted IP PBX

Upgrade your Communications Services Solutions for Smarter Business

Real Business Benefits

Get ready to upgrade your phone, Internet and data to the next generation in telecommunications. Grid4's Hosted IP PBX brings a big business phone system to you, at a lower Total Cost of Ownership than what you are currently paying and it is easy to manage.

Using the technology of Voice over Internet Protocol (VoIP) with Grid4's state-of-the-art network, you can efficiently use one connection for all your communications needs. Grid4's Hosted IP PBX is the communications solution for your business to provide minimal setup and maintenance while keeping effortlessly current.

The Grid4 Advantage

Grid4's Hosted IP PBX, unlike an on premise traditional PBX, is a single system hosted under Grid4's powerful network. Grid4's Hosted IP PBX is a cutting-edge technology that replaces the legacy PBX box and simplifies office communications.

Grid4 monitors and maintains the Hosted IP PBX to ensure top quality. There are no maintenance costs, repairs or upkeep for the customer. Additionally, future upgrades/investments will be done by Grid4 to improve their system, rather than you having to put money into your personally owned PBX. Focus on your business, not your phone system.

Hosted IP PBX Customized to Your Business

Customize your phone system to be designed specifically for your business with a multitude of features offered to you. Hosted IP PBX will grow as you grow with its flexible infrastructure and next generation technologies. Simple Web and PC user interfaces allow you to tailor calling features day-to-day for groups and access to administrative and user settings. All over the world managing and controlling all communications features from any web browser, provided over a Grid4's reliable network.

Standard and Premium Service Levels

Whether you are a small business or a growing medium business, we have the right solution for your company's needs. Our standard Hosted IP PBX service delivers you a powerful, full-featured, business-class phone system without the cost and hassle of having an on premise PBX.

- Standard calling features include Auto Attendant, Automated Call Distribution (ACD), Shared Line Appearance, Multiple Appearance Directory Numbers (MADNs), Call Pick-up Groups, Music on Hold and Short Code Dialing.
- Premium Hosted IP PBX services adds additional communications standard offering, with features such as Unified Communications, Conferencing, Click to Dial, Fax Store/ Forward and more.



Standard Hosted IP PBX Highlights and Benefits

Business Class Handsets

Easy to use, integrated directory, simple adds, moves and changes.

Auto Attendant

Auto Attendant allows you to create a menu of different options that a caller can access using telephone key presses.

Web Based Administration

User Interfaces via the web to control Hosted IP PBX Administration options.

Installation, Training and Support

A complete business class phone system supported by our knowledgeable support staff.

Music On Hold

Custom announcements to promote your business or music while callers hold.

Business Group Dialing and Short Codes

Quick dial colleagues.

Managed Power over Ethernet Switch (24 Ports)

24 Port Power over Ethernet Switch provided and configured.

Shared Line Appearance

Lines appear on multiple phones with associated key. Great for small teams without a live receptionist.

Account Codes

Manage costs on a project or department basis.

Online/ OnDemand Audio Conferencing

Host your own conferences and control recording, sound levels and muting through a conferencing interface.

Web Portal

Control administrative phone setting from the web.

Call Pickup Groups

Easily take calls for colleagues.

Premium Hosted IP PBX Highlights and Benefits

CommPortal/ CommAssistant

Web and PC User Interfaces to view and control messaging, call forwarding, faxes and unified messaging.

Multi-Line Hunt Groups (MLHG)

Organize incoming calls to ring lines in a particular order based on availability.

Auto Attendant with Dial-by-Name Directory

Effective call handling and projects a professional image. Arrange messaging by time and dates.

Personal Fax

Receive and forward faxes from your PC through Hosted IP PBX.

Desktop Assistant

Streamlining telephone controls from your PC.

Unified Messaging

Increase employee productivity by routing office and mobile phone voicemails to one mailbox. View and save voicemails online through a web browser.

Find Me Follow Me

Setup your incoming call preferences to call you and multiple numbers until the caller can get a hold of you.

Incoming Call Manager

Manage and monitors your incoming calls based on the caller and time of call.

Live Message Screening

Listen to your voicemails while the caller is leaving the message live, then you have the option to pick-up the call or let the caller continue to leave the message.